
From: Brown, True <True.Brown@usaa.com>
Sent: Tuesday, July 18, 2017 2:13 PM
To: Still, Parker H. (KX) (FBI)
Subject: RE: Questions
Attachments: CD.activity.LE.xlsx

Parker

I revalidated all the CD information; some minor changes; I found one more which had been abandoned during the acquisition phase (had been previously been marked as approved) and the dollar of an approved CD was \$999,999 (previously listed as \$500K). All other numbers were accurate, Beane did apply for CDs with the amounts of both \$999,000 and \$999,999.

Spreadsheet attached

Summary is as follows:

Date of Application	# CDs approved	Cumulative Value		# CDs applications abandoned	Cumulative Value	Total
7/05/2017	28	\$27,494,978		8	\$7,499,993	\$34,994,971
7/07/2017	3	\$ 2,999,997		1	\$ 999,999	\$ 3,999,996
TOTAL	31	\$30,494,975		9	\$8,499,992	\$38,994,967

From: Still, Parker H. (KX) (FBI) [mailto:phstill@fbi.gov]
Sent: Tuesday, July 18, 2017 11:05 AM
To: Brown, True <True.Brown@usaa.com>
Subject: EXTERNAL: Re: Questions

Thank you

----- Original message -----

From: "Brown, True" <True.Brown@usaa.com>
Date: 7/18/17 11:57 AM (GMT-05:00)
To: "Still, Parker H. (KX) (FBI)" <phstill@fbi.gov>
Subject: RE: Questions

Parker

We were able to get the calls burned to a CD; will put in FedEx today. The code to unencrypt CD will be **Uy642egg7**

From: Still, Parker H. (KX) (FBI) [<mailto:phstill@fbi.gov>]
Sent: Tuesday, July 18, 2017 10:24 AM
To: Brown, True <True.Brown@usaa.com>
Subject: EXTERNAL: RE: Questions

Thank You Sir

From: Brown, True [<mailto:True.Brown@usaa.com>]
Sent: Tuesday, July 18, 2017 11:23 AM
To: Still, Parker H. (KX) (FBI) <phstill@fbi.gov>
Subject: RE: Questions

Attached are the screen shots of a CD applied for by Beane; let me know if this suffices

Might have a delay in the telcals - person who would burn the CD is not in today. May be a 24 hour delay

From: Still, Parker H. (KX) (FBI) [<mailto:phstill@fbi.gov>]
Sent: Tuesday, July 18, 2017 7:42 AM
To: Brown, True <True.Brown@usaa.com>
Subject: EXTERNAL: RE: Questions

Thank You Sir:

Address:

SA Parker H. Still
Federal Bureau of Investigation
1501 Dowell Springs Blvd.
Knoxville, TN 37909
(865) 602-7032

From: Brown, True [<mailto:True.Brown@usaa.com>]
Sent: Tuesday, July 18, 2017 8:40 AM
To: Still, Parker H. (KX) (FBI) <phstill@fbi.gov>
Subject: RE: Questions

Parker

The screen shots associated with the acquisition of a Certificate of Deposit can be viewed through the USAA web site in the acquisition flow; it is not a single screen but a series of screen requesting information as to type and terms of the CD;

funding source of the CD; and after going through the various screen a summary page would be completed and next tab would be the generation of the CD. I am not in a position to run the screen shots without (1) using my own identifiers or (2) complete s purchase of a CD. I will see if I can come up with the requested shots today using a dummy proifile.

In regard to the telcalls, the investigator is forwarding the calls to area which will then download to CD. Hopefully we can have that completed by the end of the day and will FedEx the CD. Please provide FedEx mailing address. We will overnight it and hopefully you will have it by 10:30 tomorrow.

I will do my best to get you the requested screen shots

True

From: Still, Parker H. (KX) (FBI) [<mailto:phstill@fbi.gov>]

Sent: Monday, July 17, 2017 6:53 PM

To: Brown, True <True.Brown@usaa.com>

Subject: EXTERNAL: Questions

Mr. Brown,

Would it be possible to get a screen shot of what a USAA screen would look like for a member to purchase a CD just for demonstrative purposes. Also, would it be possible to obtain the voice calls from Beane. Tomorrow is fine if possible. Thank you